

Request for machine data to generate PERMAS or VisPER license

INTES offers two different licensing options, which require in part different informations.
Please send the details by e-mail to sales@intes.de or hotline@intes.de .

Existing customers please refer to the corresponding PERMAS contract.

Nodelock License

Please provide the following informations by e-mail:

- Computer model, operating system and type of processor
- Host name
- CPU id

Query commands depend on platform and operating system:

Linux: 'ifconfig -a'

Windows: 'ipconfig /all' (in a command prompt)

HP-UX: 'uname -a'

IBM AIX: 'uname -a'

SunOS: 'hostid'

Please provide the **complete** output.

- Numbers of CPUs/Cores
- Contact person for PERMAS license file delivery incl. phone number and e-mail address
- Location of computer
- Optional informations for technical support:
Memory, disk capacity

Server License (Floating License)

Please install the license server software as described in the PERMAS installation manual section 9.3 on your PERMAS CD

1. Start the PERMAS license server. A file 'server.log' will be created containing a license request form. Please **complete** the form and send it to us:

Fax: +49 711 784 99 – 10 or E-Mail: sales@intes.de or hotline@intes.de

2. Please make sure, that the specified and the subsequent TCP port number are not used by any other software.

Hardware change

1. For a **hardware change** we need the information mentioned above for your old hardware as well as for your new one. For the hardware to be replaced usually machine type, hostname and CPU-ID or the old PERMAS license file are sufficient.
2. You will receive a hardware change form by which you will confirm us that you are not using the old license anymore. Please sign that form and send it back to us:

Fax: +49 711 784 99 – 10 or E-Mail: sales@intes.de oder hotline@intes.de

3. After receipt of the signed form, we will send you the new PERMAS license file.

Should you have any further questions regarding the license key generation please do not hesitate to contact our hotline:

Phone: +49 (0)711 78499-93

E-mail: hotline@intes.de